
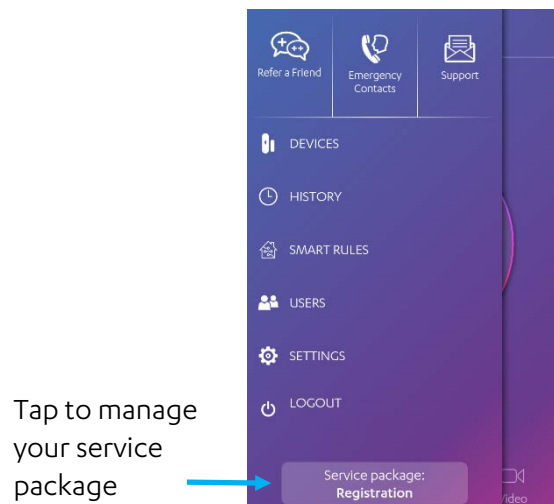


The service package you upgraded to becomes the **Next selected** service package, which begins when your active service package expires.

To upgrade your active service package:

1. Tap  on the upper left of the main screen. The **main menu** screen appears.
2. Tap **Service Package** <package name> at the bottom of the main menu.




The **Service Package** screen appears.

3. Tap **Upgrade**. The available service package selection screens appear. Swipe to see available packages.
4. Tap **Select** for the service package you want. The online payment process begins. Refer to 4.7 Paying for Your Selected Service Package on page 17.

4.5. Changing Your Next Selected Service Package

After you renew or upgrade your active service package and you decide you want a different package, you can change your **next selected** package.

To change your **next selected** service package:

1. Tap  on the upper left of the main screen. The **main menu** screen appears.
2. Tap **Service Package** <package name> at the bottom of the main menu screen. The **Service Package** screen appears as your **Active** service package.
3. Swipe to view the **Next selected** service package that begins when the active package ends.
4. Tap **Change**. The available service package selection screens appear. Swipe to see available packages.

5. Tap **Select** for the service package you want. The online payment process begins. Refer to 4.7 Paying for Your Selected Service Package on page 17.

The service package you changed to becomes the **Next selected** service package, which begins when your active service package expires.

4.6. Cancelling Your Service Package

Canceling your active service package depends on when the package duration expires.

- If your active service package duration is not ending in 30 days or less, contact your distributor customer service to request cancelation of your service package.
- If your active service package expires in 30 days or less, allow your package to expire. No cost is refunded. Your hub is assigned the **End of Service** package.

Refer to 4.1.2 End of Service Package on page 14.

4.7. Paying for Your Selected Service Package

When you select a service package, you can pay using your credit card.

To pay for the service package you selected:

1. Enter your identification information and tap **Next**.
2. Enter your credit card information.
3. Mark the checkbox to agree to the digital terms of sale and privacy policy.
4. Tap **Buy Now**.



NOTE: For an expired service package, the payment process includes a **grace period** of up to 31 days. Default: five-day grace period

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